

1 **Consumer Preferences for Food Labels on Tomatoes in Germany – A**
2 **Comparison of a Quasi-Experiment and Two Stated Preference**
3 **Approaches**

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17 **Highlights**

- 18 ► The results support the assumption of a social desirability effect, as results differ
19 between the quasi-experiment and the two stated preference approaches.
- 20 ► The use of a combination of methods to get an understanding of the true behavior of
21 consumers is important as demonstrated by this paper.
- 22 ► The participants in the quasi-experiment preferred tomatoes without a label to those
23 with carbon footprint labels.
- 24 ► The characteristic “grown locally” shows the highest utility in the quasi-experiment
25 after price, indicating that local origin is preferred to organic production.

26
27 **Keywords:** conjoint analysis, consumer marketing, sustainability, social desirability,
28 purchasing behavior, carbon footprint label, local production

29
30 **Abstract**

31 **In many studies, consumer preferences are determined by using direct**
32 **surveys. For this method social desirability is problematic. This leads to the effect**
33 **that participants answer in a way that they perceive as desired by society. This leads**
34 **to the stated importance of certain features in these studies not being reflected in**
35 **real purchasing decisions. Therefore, the aim of the study is to compare consumer**
36 **preferences measured by a quasi-experiment to those quantified by direct questions.**
37 **Another objective is to quantify the part-worth utilities of product characteristics**
38 **such as origin, price and food labels. Part-worth utilities are estimated on an interval**
39 **scale with an arbitrary origin and are a measure for preferences. The real**
40 **purchasing situation was simulated in a quasi-experiment using a choice-based**
41 **conjoint analysis. The part-worth utilities were then compared with the results of a**
42 **conventional preference assessment (Likert scale). For this purpose, 645 consumers**
43 **from all over Germany were surveyed in 2014. The participants were on average 44**
44 **years old and 63% were women. The results of the conjoint analysis report the**
45 **highest part-worth utility (2.853) for the lowest price (1.49€), followed by the**
46 **characteristic “grown locally” (2.157). For the labels, the German organic label**
47 **shows the highest part-worth utility (0.785) followed by Fairtrade/“A heart for the**

48 **producer” (0.200). It is noticeable that the carbon footprint labels have negative**
49 **part-worth utilities compared to tomatoes without a label (-0.130 with CO₂**
50 **indication, -0.186 without CO₂ indication). The price is ranked 12th in the**
51 **importance of the characteristics of purchasing tomatoes in the survey with a Likert**
52 **scale, whereas it is first in the evaluation of the quasi-experiment (conjoint analysis),**
53 **which supports the assumption of a social desirability bias.**
54

55 **INTRODUCTION**

56 Changing consumer preferences is the second most frequently mentioned cause of
57 fundamental changes in German horticultural companies expected for the next decade.
58 Trends in consumer preferences for horticultural products, especially for fruits and
59 vegetables, are convenience, functional and natural food. Natural food includes aspects
60 such as food safety, consumption with quiet conscience (sustainability) and organic
61 products. One way of communicating these characteristics to the customer is by labeling
62 the product.

63 The carbon footprint label is one of the most recent efforts to characterize a
64 product in terms of climate friendliness. There is a variety of studies that claim to show
65 the market potential of climate-friendly products using a carbon footprint label (Laroche,
66 Bergeron, & Barbaro-Forleo, 2001; Dirks, Kaiser, Klose, Pfeiffer, & Backhaus, 2010;
67 Schlich, 2012; Vanclay et al., 2011; Lal Bhardwaj, 2012). The same applies also for
68 organic food labels (Stolz, Stolze, Janssen, & Hamm, 2011; Janssen & Hamm, 2014;
69 Hempel & Hamm, 2016) and the Fairtrade label (Andorfer & Liebe, 2015; Ladhari &
70 Tchegnna, 2015; Rousseau, 2015). In these surveys, participants are asked about, for
71 example, the importance of climate change in general or about the importance of a
72 climate-friendly production (Stoche, 2004; Dirks et al., 2010, p. 21). However, this is not
73 reflected in buying decisions. For example, Tesco, the world’s third largest retailer,
74 stopped its carbon-labeling program in 2012 after five years due to insufficient demand.

75 One reason for the gap between some results of consumer research and observed
76 buying behavior could be the effect of social desirability. Social desirability refers to the
77 tendency of individuals to behave or respond in a way they believe society considers
78 desirable (Crowne & Marlowe, 1960). This effect leads to the problem that the potential
79 consumer says he/she would prefer climate-friendly products, but does not show this
80 behavior in the real purchasing situation without being observed. One approach to solve
81 the problem of social desirability is to perform an experiment with real purchase
82 decisions. While the realization of an experiment is very time-consuming and cost-
83 intensive, it also faces some legal issues and retailers would have to agree with it. Another
84 way is to simulate an experiment. Conjoint analysis is one way to implement such a
85 simulated experiment (Green & Srinivasan, 1978; Green & Srinivasan, 1990; Green,
86 Krieger, & Wind, 2001).

87 Basically, conjoint analysis is a multivariate method for the analysis of
88 preferences and benefit structures of individuals. It works with decompositional processes
89 in which the product is first judged completely (considered jointly). Starting from this
90 overall assessment, the importance of individual characteristics of the product is
91 determined. Thus, the overall analysis of the products is divided into so-called part-worth
92 utilities, which reflect the relevance of a product’s characteristics for consumers. The
93 participants are presented with a selection of products in a category (for example,
94 tomatoes), each of which possesses different properties (characteristic values). These are

95 generally referred to as “stimuli.” Participants are then requested to choose one from
96 among these alternatives.

97 There are some widely recognized shortcomings of conjoint methods in general.
98 One example is that respondents sometimes use simplification strategies to answer
99 difficult full-profile tasks. Respondents may consider only the most important attributes;
100 this would result in exaggerated differences in importance between the most and least
101 important factors. Particularly in high-involvement purchases, respondents exert more
102 effort making real-world decisions than they do making judgments in a conjoint online
103 survey. However, for an everyday purchase decision on comparatively low-value (and
104 low-involvement) products such as tomatoes, the effort will be limited also in real
105 purchase decisions. Thus, the hypothetical choice will not differ that strongly in our case
106 as for high-involvement purchases.

107 The aim of the study is to compare consumer preferences measured by a quasi-
108 experiment to those quantified by direct questions to examine the assumption of social
109 desirability and to quantify the part-worth utilities of product characteristics such as
110 origin, price and food labels. As there is a wide discussion about the use of the relatively
111 new carbon footprint label in Germany, this label is under special consideration in the
112 present study.

113 This paper presents a study with 645 consumers participating in a quasi-
114 experiment using a choice-based conjoint analysis, to identify the part-worth utilities of
115 different food labels and compare them to those of other characteristics such as the price
116 and the origin of the vegetable (in this case tomatoes). In this study design the participant
117 has to choose between products with different characteristics, in this case origin, price and
118 a variety of food labels. He/she may also choose not to buy any of the products. The part-
119 worth utilities of the characteristics are then calculated based on the decisions of all
120 participants. Participants were also asked to rate the characteristics on Likert scales and to
121 sort the labels according to their importance for the purchasing decision. The findings
122 show differences between the results of the choice-based conjoint analysis and the other
123 elicitation methods, which are possibly caused by socially desirable answering behavior.
124

125 **MATERIALS AND METHODS**

126 Vine tomatoes were used as an example product in the quasi-experiment, because
127 they are a common vegetable in Germany and are produced both domestically and
128 abroad. The current investigation involved a survey with (in this order) 25 choice sets to
129 perform a choice-based conjoint analysis and measures such as a ranking task and the
130 evaluation of different product characteristics on a Likert scale (Likert, 1932) to evaluate
131 the importance of product characteristics such as price, the origin of the product and
132 different food labels. In addition, participants were asked to provide some
133 sociodemographic data, such as their current employment situation, the number of adults
134 as well as number of children under 12 living in the household, the place of residence, net
135 household income, gender, age, level of education and the residential neighborhood
136 (urban or rural).
137

138 **Description of the Sample**

139 To evaluate consumer preferences for purchasing vine tomatoes, a questionnaire
140 with 40 questions was provided in both paper-and-pencil and web-based formats. The
141 questionnaire was distributed through social media, personal contacts and several e-mail
142 lists, and was also administered in personal interviews. About 300 participants were

143 recruited via social media and through personal contacts. Approximately 500 participants
144 were recruited via the e-mail lists, which included about 7,000 e-mail addresses from
145 German households; the participants from this channel were mainly women. Around 100
146 interviews with mainly older participants were performed personally. This was done to
147 collect data from older people, who are generally less familiar with online surveys and/or
148 not able to handle an online questionnaire. Another point was that older people could not
149 easily be reached through social media and e-mail channels. The participants were not
150 compensated for participating in this study. The survey was conducted from June to
151 December 2014 in Germany.

152 In total, 925 consumers participated in the study. As conjoint analysis can be
153 performed only on complete data sets, all reported data/results including the sample
154 description and also the ranking task and Likert scale parts are based on the sample of 645
155 choice set completers. No significant differences, in terms of socio-demographic
156 characteristics, were found between completers and non-completers of the quasi-
157 experiment (choice sets). For the sample of completers the socio-demographic
158 characteristics shown in Table 1 apply. Among the choice set completers, the majority
159 were female. The average age of the completers was 44.1 years, which is very close to the
160 population mean of 44.9 years in 2011. The bulk of the completers came from western
161 and northern Germany. Lower Saxony is overrepresented in this study. A proportion of
162 38.3% of the completers graduated from a technical college or university, which is more
163 than twice the proportion of the total population in 2012 (14.7%).

164 Fifty-two percent of the completers were living in larger cities. Most of completers
165 were fully employed. The proportions of employment status reported in Table 1 are very
166 close to the total population. Most of the completers lived in households consisting of two
167 persons. In the majority of cases there were no children under 12 in the household. In the
168 present study, the main share had, as in the entire German population, a net household
169 income of between 2,600 and 4,500 € The distribution is also comparable.

170 Some 77.8% (1.1% are missing) of the completers bought vine tomatoes in the last
171 two weeks. Most completers buy less than 500 g or 500–1,000 g vine tomatoes within a
172 fortnight. Most completers buy their vine tomatoes at discount stores, followed by
173 supermarkets, farmers' markets and wholefood shops.

174

175 **Choice-Based Conjoint Analysis**

176 Among the two existing standard methods, the traditional conjoint analysis (TCA)
177 or preference-based conjoint analysis and the choice-based conjoint analysis (CBCA) are
178 distinguished. The TCA directly asks for preferences, whereas the CBCA mimics the
179 consumer's purchase decision more realistically by observing a number of selection
180 decisions (Green & Srinivasan, 1978; Green & Srinivasan, 1990; Green, Krieger, &
181 Wind, 2001).

182 For the implementation of the CBCA in this study seven steps had to be
183 performed: design of the stimuli, design of the selection situation, specification of a utility
184 model, specification of a selection model, estimation of the utilities, interpretation and
185 implementation and disaggregation of the utilities.

186 The combination of the characteristics and their specifications shown in Table 2
187 finally result in 125 (5^3) different stimuli (characteristic profiles). The characteristics used
188 in the conjoint analysis are those that are usually shown on the display on the packages of
189 vine tomatoes in Germany. The grade of goods (Klasse 1) and the amount of 500 g were
190 fixed to limit the combinations of characteristics. The countries of origin in the study

191 were chosen to reflect the actual choices the consumer has in Germany. Most tomatoes in
192 Germany are imported from other European countries. More than the half of imports in
193 2012/2013 came from the Netherlands (56%) and Spain (26%). Most tomatoes from non-
194 European countries were imported from Morocco (6%) in 2012/2013. Only about 9% of
195 all tomatoes on the German market are grown in Germany. The labels used in the study
196 reflect different categories of labels available. In terms of organic labeling, there are many
197 organic labels in Germany, some of them are from nongovernmental organizations such
198 as Demeter, Naturland or Bioland, others are state-controlled like the European organic
199 label and the German organic label. The best-known (72%) and most trusted (54%, Eberle
200 et al., 2011) is the German organic label, which was also used in the present study.
201 Organic vegetables have a market share of 14% in the fresh vegetable segment in
202 Germany (Behr, 2015, p.139). To evaluate the social dimension, the Fairtrade and “Ein
203 Herz für den Erzeuger” (A heart for the producers) label was used. The Fairtrade label is
204 known by 61% and trusted by 50% of the participants in a study by von Meyer-Höfer and
205 Spiller (2013). In the case of tomatoes of German origin the Fairtrade label cannot be
206 used and is replaced by the “Ein Herz für den Erzeuger” label, which is also well known
207 in Germany.

208 Tomatoes have attained the highest market share among fresh vegetables for many
209 years in Germany. Average prices range from min. 1.47 € to max. 2.56 € (2009–2013) for
210 500 g of organic vine tomatoes and from min. 0.65 € to max. 1.47 € (2009–2013) for
211 500 g of conventional vine tomatoes (Behr, 2013). The prices in German stores are
212 usually close to the 50-cent or one-euro mark, for example 1.49 € or 2.99 € and for this
213 reason a price range from 1.49 € to 3.49 € is used in this study to reflect real prices in
214 stores as customers would expect them. The slightly higher price range was chosen as the
215 focus of this study is mainly on tomatoes with special features such as the food labels, and
216 these tomatoes are more expensive than without those features.

217 The selection situation (step two) was designed by creating an orthogonal reduced
218 factorial design (using SPSS, orthoplan), which lead to 25 cards. To build the final choice
219 design the factorial design (after shifting (cyclic variation)) was loaded into SPSS and the
220 25 choice sets were created using the plancards function. The first of these choice sets can
221 be seen in Figure 1. After three initial questions on recent purchases and where vine
222 tomatoes were bought, the participant was asked to perform a quasi-experiment, where he
223 or she had to choose between five different products (stimuli) and the none option (see
224 Figure 1).

225 In step three (specification of a utility model), the part-worth model was used
226 because the characteristics of origin and labels have individual benefits for each
227 respondent and cannot be predicted. As in the CBCA, choices made by respondents are
228 observed. In addition to the utility model, a behavior model or choice model is needed
229 (step four). This is to describe and explain the decision-making process of a person. As is
230 usual, we used the multidimensional logit choice model for the CBCA. In the logit choice
231 model the selection probability is determined just by the differences in the utilities. The
232 estimation of the utilities (step five) is done by maximizing a log-likelihood function (to
233 estimate the parameters of a density or probability function) using a quasi-Newton
234 method (for solving nonlinear minimization problems). Step six is the interpretation and
235 implementation. The absolute amount of the estimated part-worth utilities and total utility
236 values are not relevant when using the present value model. As mentioned earlier, only
237 the differences matter. The part-worth utilities are a dimensionless measure indicating the
238 utility of a characteristic specification relative to a base specification.

239 After the survey was conducted, part-worth utilities were calculated using a Cox
240 regression. To prepare the data for the Cox regression a variety of tasks have to be
241 performed (Backhaus et al., 2013, pp. 227 ff.). In this procedure, a structure with the same
242 model is used for the logit choice model, which maximizes the same likelihood function
243 in the implementation of the layered Cox regression, as it occurs also in the CBCA.

244 For the likelihood ratio statistic, which is chi-square distributed, the value is
245 21,711.239 (degrees of freedom (13)). The origin “Morocco,” the price level “3.49 €” and
246 the characteristic specification “no label” were chosen as the base categories in the Cox
247 regression to calculate the part-worth utilities in the choice-based conjoint analysis. Their
248 part-worth utilities are therefore set to zero. Based on these basic categories, the part-
249 worth utilities of the other characteristics can be interpreted. With a p-value of 0.00 the
250 estimated model is highly significant. Every part-worth utility is also highly significant
251 ($p < 0.01$), except for the carbon footprint with CO₂ emission indication ($p = 0.02$) and the
252 origin Spain ($p = 0.36$).

253 254 **Ranking of the Labels**

255 In preference ranking, participants order characteristics (for example labels)
256 according to their preferences from more important to less important. Ranking involves
257 performing a succession of choices where the participant is forced to discriminate
258 between characteristics, without, however, revealing the degree of appreciation (Hein,
259 Jaeger, Tom Carr, & Delahunty, 2008). Rating and ranking methods have previously been
260 compared in a number of studies (Kozak & Cliff, 2013; Lagerkvist, 2013; Villanueva,
261 Petenate, & Da Silva, 2005), often with a general focus on mean population results
262 comparisons (Almli, Øvrum, Hersleth, Almøy, & Næs, 2015). As described earlier, the
263 participants were also asked to rank the labels, when buying vine tomatoes, from rank one
264 for most important to rank four for least important; this was done when viewing the labels
265 alone. The labels were shown in a randomized order for each participant in the online
266 survey. Using their computer mouse the participant had to drag and drop the labels in
267 their preferred order on the right-hand side of the question.

268 269 **Evaluation of Consumer Preferences Using Likert Scales**

270 Another common way to determine the preferences of consumers is Likert scales. A
271 variety of characteristics, including the characteristics also used for the CBCA, had to be
272 rated on a scale with six items from unimportant to essential. As previously mentioned,
273 the characteristics to be rated using Likert scales include those that were also covered by
274 the conjoint analysis. These are origin (regional, Germany, Europe), value for money,
275 climate and/or environmentally friendly production and labeling. These characteristics
276 were found to be important in studies among consumers in the US (Oltman, Jervis, &
277 Drake, 2014; Carroll, Bernard, & Pesek, Jr., 2013). Furthermore, the present study
278 includes Likert scales for characteristics that can be observed by the customer at the point
279 of sale, such as the size and packaging as well as the color, the smell of tomatoes and
280 whether they are too hard or too soft. Other characteristics, e.g. the taste, the saltiness and
281 the skin thickness, are relevant for the consumer as well (Causse et al., 2010) but cannot
282 easily be evaluated at the point of sale and are therefore not included in the present study.

RESULTS

Part-Worth Utilities of Product Characteristic Specifications as a Result of the Choice-Based Conjoint Analysis

The resulting part-worth utilities are presented in Figure 2. The lowest price has the highest part-worth utility of 2.853 followed by the second lowest price (1.99 €) with 2.227. After the price, the origin “grown local” yields the third highest part-worth utility (2.157), followed by the origin Germany (1.575) and the price 2.49 € (1.391). Only after the prices below 2.99 € and the domestic origin does the German organic label exhibit a high part-worth utility of 0.785. As mentioned earlier, only differences matter, which means the part-worth utilities have to be interpreted in comparison to the reference value in the first place.

Out of the four origins under investigation, participants prefer the local product most, followed by the domestic product. The difference between the part-worth utilities of these origins and vine tomatoes from the Netherlands is very high. Not surprisingly, the participants prefer the lowest prices of 1.49 € for 500 g vine tomatoes. When it comes to food labels, the German organic label is ranked highest, followed by Fairtrade and “Ein Herz für den Erzeuger” (Engl. “A heart for the producer”). Most remarkably, both carbon footprints (with and without a CO₂ emission indication) are attributed a negative part-worth utility compared to a product without any label.

Resulting Order of the Ranking Task

If we rank the part-worth utilities, price is the most important characteristic of vine tomatoes, followed by the domestic origin. After these characteristics the German organic label is preferred by the participants and even Fairtrade and “Ein Herz für den Erzeuger” yield a higher part-worth utility than the origin Netherlands. In a second task, participants were asked to rank the labels. Rank coefficients were calculated by multiplying the number of participants who assigned a particular label to a rank by four for the first place, three for the second, two for the third and one for the fourth place. The results of the ranking task show a different picture than the choice-based conjoint analysis. In the ranking task the highest rank coefficient is observed for Fairtrade/“Ein Herz für den Erzeuger” (1,851), followed by the German organic label (1,604), the carbon footprint without a CO₂ emission indication (979) and the carbon footprint with a CO₂ emission indication (790, *N*=534).

This result is surprising as the German organic label showed a four times higher part-worth utility than the Fairtrade/“Ein Herz für den Erzeuger” label in the quasi-experiment, which might be an indicator of socially desirable behavior in the ranking task.

Consumer Preferences Measured by a Likert Scale Compared to Those of the Other Methods

The third method used to determine consumer preferences for vine tomatoes in Germany was the classical Likert scale (1=unimportant to 6=essential) – the most commonly applied method. Figure 3 presents the results (average values) of the evaluation of characteristics preferred by consumers when purchasing vine tomatoes.

The participants’ answers measured using a Likert scale are in line with the results of the choice-based conjoint analysis for the characteristics “grown locally” and domestic

331 origin (marked dark gray in Figure 3). After this, the third most important characteristic is
332 that producers get a fair (decent) price for their products (marked dark gray in Figure 3).

333

334 **DISCUSSION**

335 As previously mentioned, both carbon footprints are attributed a negative part-
336 worth utility compared to a product without any label, and “grown locally” showed a
337 more than two times higher part-worth utility than the German organic label. These
338 results support the conclusion that “local (regional) is the new organic,” but also indicate
339 that the carbon footprint label in the current design, which is also used by Frosta and had
340 been used by Tesco (2012), is not a suitable marketing tool (Gadema & Oglethorpe, 2011;
341 Schlich, 2012). To put it more clearly, it is not only the design of the carbon footprint
342 label but also the difficult interpretation (Schlich, 2012) and its unclear message
343 (Hartikainen, Roininen, Katajajuuri, & Pulkkinen, 2014; Rööös & Tjärnemo, 2011). It may
344 also be the case that consumers prefer first and foremost an affordable, safe and healthy
345 product and only after that are they willing to pay for social and climate issues, with the
346 former playing a much bigger role than the latter. Respondents also might view “climate
347 issues” as not controllable through purchasing packages of tomatoes or by reducing their
348 carbon footprint. The negative part-worth utilities for the carbon footprint label show a
349 clearly different picture for its market potential than the majority of other studies in this
350 field (Dirks et al., 2010; Schlich, 2012; Vanclay et al., 2011; Lal Bhardwaj, 2012). In a
351 study by Dirks et al. (2010), consumers responded that climate issues are very important
352 (37.8%) or important (38.4%) for their food purchase decisions, a very different picture to
353 the present study (Figure 3) where climate-friendly production lies in the middle and the
354 carbon footprint in the lower ranks. This might be another example of social desirability,
355 but other possible effects might also play a role.

356 In the present study the results of all three approaches are comparable in the case
357 of the carbon footprint label (lowest rank in quasi-experiment, ranking task and Likert
358 scales). But when participants are asked about the importance they attach to a climate-
359 friendly production, the average is much higher (Figure 3). This may be due to multiple
360 reasons, such as social desirability in the case of the importance of a climate-friendly
361 production and/or a lack of knowledge, and understanding of or trust in the carbon
362 footprint label.

363 The participants’ answers measured using a Likert scale are comparable with the
364 results of the choice-based conjoint analysis for the characteristics “grown locally” and
365 domestic origin. After this, the third most important characteristic is that producers get a
366 fair price. This result is comparable to the result of the ranking task, where the
367 Fairtrade/“Ein Herz für den Erzeuger” label ranks first, but cannot be observed in the
368 quasi-experiment (Figure 2). In the choice-based conjoint analysis this is attributed only a
369 part-worth utility of 0.200, which is only 9% of the part-worth utility of the characteristic
370 “grown locally” or 7% of the part-worth utility of the lowest price.

371 Most notably, the Likert scale elicitation ranks the low price 12th (marked medium
372 gray in Figure 3) whereas the lowest price (1.49 €) showed the highest part-worth utility
373 in the quasi-experiment (Figure 2). At this point it can be concluded that there are major
374 differences in the results of direct questions such as with the Likert scale or a ranking task
375 and the quasi-experiment performing a choice-based conjoint analysis. One possible
376 reason for these differences in the same sample is the effect of social desirability, which
377 leads to answers to direct questions that the respondent believes to be socially favorable.
378 The results of studies investigating consumer preferences in terms of food labels based on

379 direct questions are, then, questionable. The use of a combination of methods to get an
380 understanding of the true behavior of consumers is important, as demonstrated by this
381 study. For examples of other methods and a discussion of conjoint analysis see Beckley,
382 Paredes, and Lopetcharat (2012).

383

384 **Strengths and Limitations**

385 Bearing in mind some limitations in the sample composition as mentioned above,
386 the findings of the present study are to some extent transferable to Germany. This might
387 not be the case for Europe as a whole given that, for example, the popularity of organic
388 food differs a lot between countries. In Germany, organic food is popular (as well as in
389 Denmark, Luxembourg, Austria and Switzerland) but it does not play a significant role in
390 other European countries (e.g. in Portugal, Greece, Ireland or Turkey).

391 One limitation for the evaluation of the carbon footprints is that only one number
392 (600 g CO₂) is shown on the carbon footprint label indicating CO₂ emission, which
393 represents an average of the results for fresh tomatoes of Tesco's (2012) measurement.
394 This limitation was accepted to reduce the choice sets included in the conjoint analysis.
395 Only giving one value to the participants, however, precludes an evaluation of how
396 people might use this label to compare across products, which might lead to an
397 underestimation of the label's impact.

398 Other explanations beyond the possible social desirability effects suggest to be the
399 main explanation of the differences between the results of the different methods need to
400 be mentioned. For example, the choice of item wording in the Likert scale element may
401 influence the rating.

402 Another limitation for the quasi-experiment in this study was the relatively high
403 number of choice sets (25), which was challenging for the participants and led to a
404 number of noncompleters, who, however, do not differ in terms of demographic attributes
405 from the group of completers.

406

407 **Future Research**

408 An interesting challenge would be to evaluate the different part-worth utilities of
409 different label designs, especially in the case of the carbon footprint label.

410 A follow-up study might also be suggested where consumers are given either real
411 or virtual money and asked to vote through their purchases or repeated purchases. Also,
412 analogous studies of other types of products might be required to corroborate social
413 desirability effects in direct preference elicitation.

414

415 **CONCLUSION**

416 At this point it can be concluded that there are major differences in the results of
417 direct questions such as with the Likert scale or a ranking task and the quasi-experiment.
418 One possible reason for these differences in the same sample is the effect of social
419 desirability. Thus results of studies investigating consumer preferences in terms of food
420 labels that mainly use direct questions might be biased towards the preference for socially
421 valued characteristics. The use of a combination of methods to get an understanding of
422 the true behavior of consumers is important, as demonstrated by this study.

423 The results show a rather different picture for the market potential of carbon
424 footprint labels than many other studies in this field. The finding that carbon footprint
425 labels are associated with negative part-worth utilities shows that confronted with
426 connected choices involving price, production location etc., consumers do not find a

427 benefit in such a label. This is contrary to evidence from direct measurements as reported,
428 for example, by Dirks et al. (2010). It also implies that there may be less scope for acting
429 on climate change when purchasing food items than is advocated by activists and media
430 promoting carbon footprint labeling.

431

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436

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553 **Tables**

554

555 *Table 1. Summary Statistics of the 645 Choice Set Completers*

Characteristics	Characteristic specifications	Frequency	Percentage
Gender	Female	403	62.5
	Male	186	28.8
	Missing	56	8.7
Mean age		590	44.14 (15.76)
Education	Did not finish graduation	5	0.8
	Still pupils	2	0.3
	Certificate of secondary education	56	8.7
	General certificate of secondary education	141	21.9
	High school graduation or equivalent	126	19.5
	Technician/specialist degree	48	7.4
	Technical college/university degree	247	38.3
	Missing	20	3.1
Residential area	Rural region	255	39.5
	Urban area	337	52.2
	Missing	53	8.2
Employment status	Full-time employee	256	39.7
	Part-time employee	110	17.1
	In education	112	17.4
	Retired/pensioner	69	10.7
	Housewife/homemaker	42	6.5
	Unemployed	8	1.2
	Missing	48	7.4
Mean persons in household		612	2.59 (2.20)
Mean children in household		532	0.21 (0.61)
Net household income	Refuse to answer	109	16.9
	< 500 €	31	4.8
	500 - 900 €	53	8.2
	900 - 1,300 €	46	7.1
	1,300 - 1,700 €	61	9.5
	1,700 - 2,000 €	49	7.7
	2,000 - 2,600 €	88	13.4
	2,600 - 4,500 €	128	19.8
	> 4,500 €	47	7.3
	Missing	33	5.1
Tomatoes bought in the last 2 weeks	< 500 g	225	34.9
	500 g - 1,000 g	253	39.2
	1,001 g - 1,500 g	55	8.5
	> 1,500 g	32	5
	Missing	80	12.4
Place of purchase (multiple choice)	Supermarket	312	51.1
	Discount stores	444	72.7
	Farmers' markets	119	19.5
	Wholefood shops	65	10.6
	Missing	34	5.3

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557 *Table 2. Characteristics and Their Specifications of Vine Tomatoes Analyzed in the*
558 *Choice-Based Conjoint Analysis*

Characteristics	Characteristic specifications
Origin	Morocco, Germany, Spain, the Netherlands, Local
Price	1.49 € 1.99 € 2.49 € 2.99 € 3.49 €
Label	German organic label, Fairtrade/“Ein Herz für den Erzeuger” label (Engl. A heart for the producer), no label, carbon footprint (with the amount of CO ₂ emitted), carbon footprint (without the amount of CO ₂ emitted)

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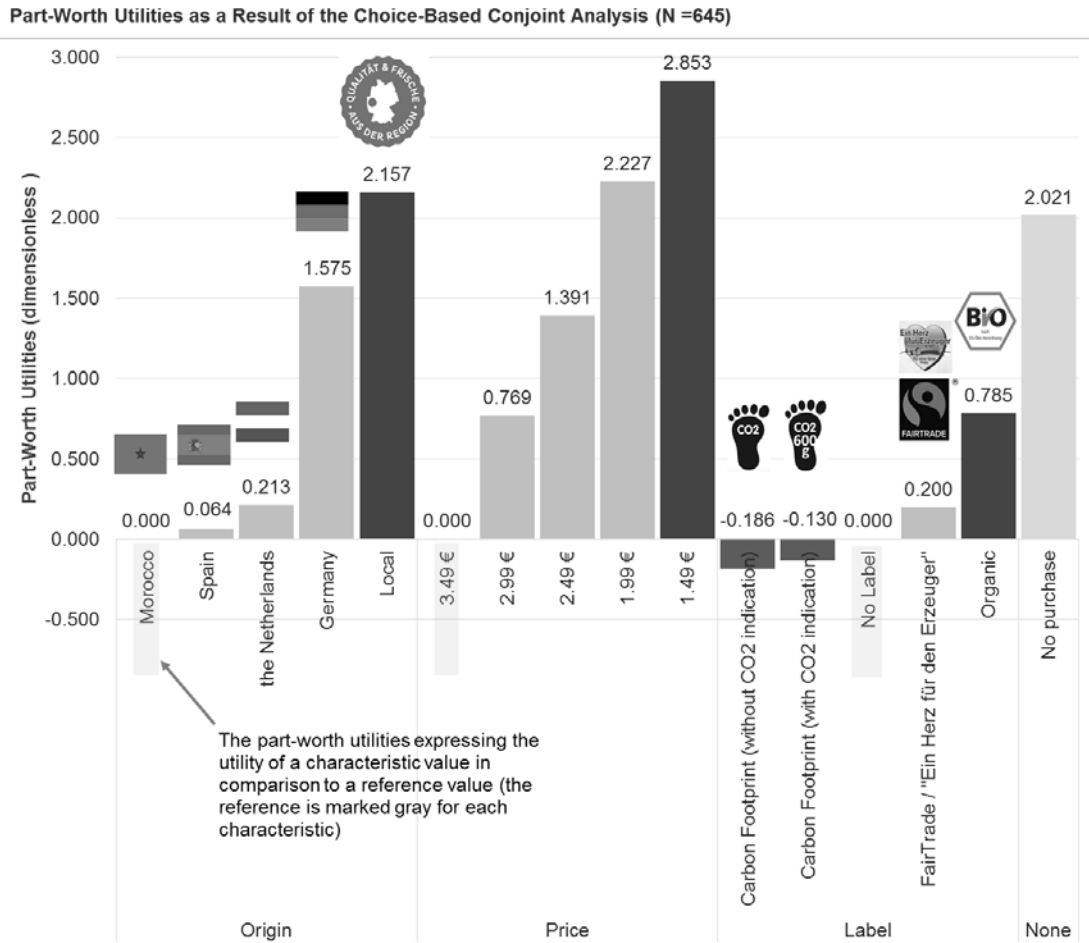
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Figures



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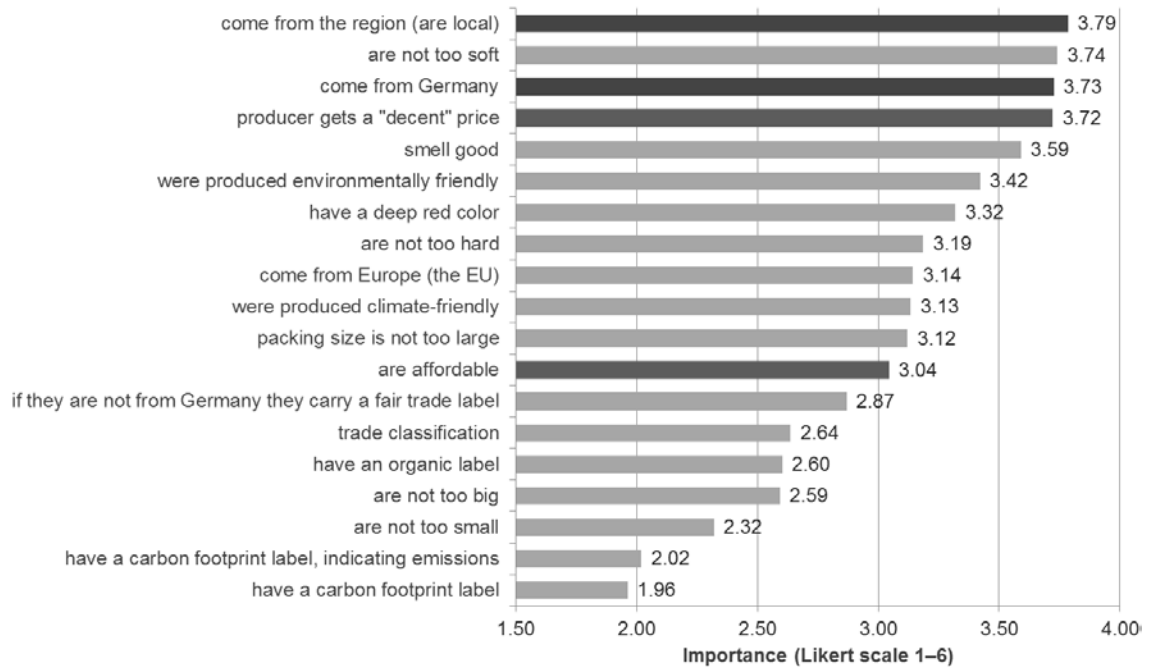
Figure 1. The first of the 25 choice sets in the questionnaire for the choice-based conjoint analysis.



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Figure 2. Results of the choice-based conjoint analysis.

Question: Please indicate how important the following characteristics are when buying vine tomatoes (n=0606)



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571 *Figure 3. Results of the evaluation using a Likert scale.*